

Dear Prospective Business Partner:

We are excited at the opportunity to do business together. Please take a few moments to apply for an account with Standby Power System Consultants, Inc. (SPSC) by following the steps below.

1. Please fill out the attached "SPSC Application for Credit". Once completed, email to info@standbypowersys.com.
2. When our credit team has finished processing your application, your Sales Manager will advise you of your new account information.
3. Send any sales tax exemption certificates to info@standbypowersys.com
4. Terms and Conditions referenced in the credit application above are located here: <http://www.standbypowersys.com/go/terms.pdf>
5. Please sign terms and conditions and email to info@standbypowersys.com
 - ➔ Some key items of note in the Terms and Conditions link are:
 - Returned Merchandise Authorization (RMA) policy, which includes an RMA Pre-Authorization request link, contact information, information on restocking fees, and RMA terms and conditions.
 - Shipping terms and conditions including deadlines, expedite fees, carrier claim forms and additional services.
 - Transparency on possible surcharges for such transaction costs as payment by credit card or wire transfers, or late fees on past due accounts.